Internet, TV, Telephone - Service Disclaimer

All services are not available in all areas. Charges do not include FCC or regulatory charges such as federal, state and local taxes. Credit check may be required for new customers.

The ETC standard Internet bandwidth is 50Mb/3Mb where IGNITE Internet service is available. The standard Internet bandwidth is 50Mb/50Mb where IGNITEe, IGNITE Fiber and FiberX service is available; 200Mb/200Mb where FiberX8 service is available. Service availability and actual bandwidth may vary by location. All bandwidth option are not available in all areas. ETC Internet service is subject to Terms of Service.

For coax and fiber customers, additional battery backup capacity is available.

ETC Backup Options	Battery Duration	Price/Month
IGNITE Fiber ONT	8 Hours	$3.99
	24 Hours	$9.99
IGNITE Coax MTA	8 Hours	Call
	24 Hours	$6.99

Legacy Cable television installation include wiring for one location. Advanced cable television equipment such as DVRs (Digital Video Recorder), cable receivers, DCTs, DTAs or additional cable equipment for other locations require additional fees. In order to receive the advanced TV I-Guide, a DVR or cable receiver and the Choice Gateway package is required.

ETC TV Streaming is available as an "Watch ETC" application installation on compatible customer owned devices or through an ETC supplied set-top. ETC supplied Internet is required to subscribe to ETC TV Streaming. Additional fee required for more simultaneous streams on account, increased cloud DVR storage and cloud DVR storage retention time increase.

ETC reserves the right to modify network offerings and TV channel lineup. A broadcast fee, and on select packages, a sports fee are applied to TV packages. These fees are subject to change and are not guaranteed by contract, promotion or any other restriction.

Telephone installation includes wiring for one location. Customer may choose available long distance plans, calling features and voice mail. “Unlimited Nationwide” considers anything over 3000 minutes to be non-typical residential use. Nationwide overages over 3000 minutes will be billed at 7¢ per minute. Nationwide calling applies to calls made within the continental United States. Long Distance minutes exceeding the monthly package allotment will be billed at 7¢ per minute.

Promotions and plan or service details are subject to change and or being terminated. Other restrictions may apply. All prices are subject to change.

Visit etcnow.com/Terms for the most up to date information.